victor buck services
shaping information



FREE UP MORE TIME

WE TAKE THE PAIN OUT OF YOUR PRINT AND MAIL MANAGEMENT



As digital as they want to be, companies will always have to produce an uncompressible amount of paper documents. However, volumes of printed documents are getting ever less predictable, which makes it increasingly harder to ensure an effective in-house print & mail activity. Teams can spend weeks with almost no print job to deal with, and then be overwhelmed with a special mass mailing. Maintaining an in-house print & mail activity also requires a dedicated and experienced team, and sufficient space to host the equipment. It involves high maintenance/replacement costs to keep equipment up-to-date, plus other functional costs. With that in mind, outsourcing makes increasing sense, reducing the need for significant capital outlays and freeing up staff for core priorities.

ENTRUST US WITH YOUR PRINT AND MAIL MANAGEMENT AND STAY FOCUSED ON WHAT REALLY MATTERS

For more than 20 years, printing and mailing has been the core business of Victor Buck Services. We can propose a multitude of options to create, produce and distribute all your documents quickly, efficiently and securely in Europe, Asia and Australia.

Be sure your data will be treated with strict confidentiality, as VBS is regulated by the Financial Sector Supervisory Commission (CSSF). Our back-up production centre ensures the continuity of our service at any time.

Typesetting

Formatting

Transactional printing

Mailing

Returned mail Management

KEY BENEFITS FOR YOU

Fast Service

Increased efficiency and speed thanks to an automated industrial process located next to POST's mail centre. We prepare and distribute your documents within 24 hours.

Reduced Risk Of Errors

Reduced risk of errors alongside increased traceability, thanks to automation.

Increased Flexibility

Greater flexibility for all your needs of printing and distribution, occasional or regular.

High Quality Service

Improved quality thanks to state-of-the-art equipment and expert team.

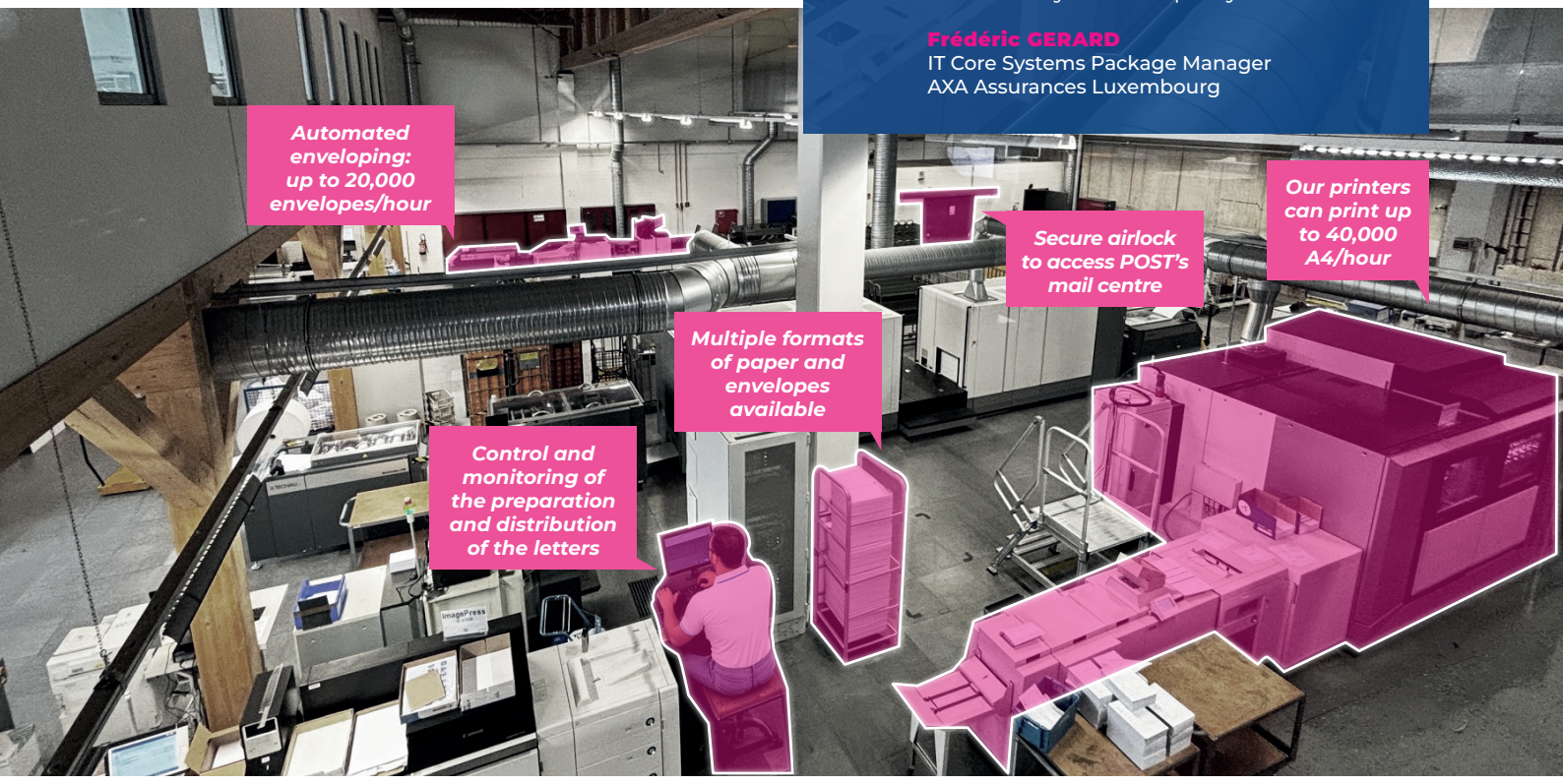
Rationalized costs

Replaces high equipment, maintenance and labour expenses with steady, predictable operational costs.

What our clients say

"AXA Luxembourg has had an excellent relationship with Victor Buck Services for almost 10 years. VBS allows us to produce and send documents to various clients of AXA Luxembourg and AXA Wealth Europe. On a daily basis, I particularly appreciate their availability, efficiency and involvement. They provide us with valuable advice so that our clients always receive quality documents.

Frédéric GERARD
IT Core Systems Package Manager
AXA Assurances Luxembourg



ABOUT VICTOR BUCK SERVICES

Victor Buck Services launched in 2000 as a financial document management and distribution service provider. Its PSF status in Luxembourg (Professional of the Financial Sector) enabled it to develop long-term collaborations with many top-tier companies of the financial sector, in particular investment funds. Building on this experience, the company has gradually expanded and opened up to various other business sectors, including insurance and healthcare. Today, Victor Buck Services defines itself as a sustainable partner for its customers by offering them various services and solutions to create, produce and distribute their physical and digital documents. Victor Buck Services is a subsidiary of Post Group Luxembourg, the country's top employer, with 4,500+ employees and a turnover of €978 million in 2024.

MADE IN LUXEMBOURG

CERTIFIED ISO 22301 BUREAU VERITAS

CERTIFIED ISO 27001 BUREAU VERITAS

Victor Buck Services S.A.
IVY Building
13-15, Parc d'Activités
L-8308 Capellen
Luxembourg

(+352) 49 98 661
info@victorbuckservices.com
www.victorbuckservices.com

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